

Gressenhall Parish Council

Accessibility Statement

Introduction

1. This accessibility statement applies to the website run by Gressenhall Parish Council. We want as many people as possible to be able to use this website.
2. The text should be clear and simple to understand. You should be able to:
 - a. Change colours, contrast levels and fonts using browser or device settings.
 - b. Zoom in up to 400% on most pages without the text spilling off the screen,
 - c. Navigate most of the website using a keyboard or speech recognition software, and
 - d. Listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver).

We also try to make the website text as simple as possible to understand.

3. AbilityNet has advice on making your device easier to use if you have a disability.

How accessible is this website?

4. Gressenhall Parish Council is dedicated to making the website as accessible as possible. We are working to improve and enhance the website for all users, including those with accessibility requirements.
5. We know some parts of this website are not fully accessible.

6. Many of the documents we publish for transparency are Portable Document Format (PDF) files. Links to these are flagged with warnings by accessibility checkers as the layout can be difficult to adjust to improve accessibility.
7. In particular, some PDFs do not reflow correctly when displayed in a desktop reader with this option selected. We are working to correct this where possible.

Reporting accessibility problems with this website

8. We're always looking to improve the accessibility of this website.
9. If you find any problems not listed here or we are not meeting your accessibility requirements, please contact the Parish Clerk.
10. You should also contact the Parish Clerk if you need information on this website in a different format such as large print. We'll consider your request and get back to you within ten working days.

Enforcement procedure

11. The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No.2) Accessibility Regulations 2018 (the "accessibility regulations"). If you are not happy with how we respond to your complaint, contact the Equality Advisory and Support Services (EASS).

Technical information about this website's accessibility

12. Gressenhall Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Website and Mobile Applications) (No. 2) Accessibility Regulations 2018

Compliance Status

13. This website has been tested against the Web Content Accessibility Guidelines (WCAG) 2.2 AA standard.
14. This website is partially compliant with the Web Content Accessibility Guidelines version 2.2 AA standard.

What we are doing to improve accessibility

15. We are reviewing the menu structure on the website and will look to ensure this is easily navigable.
16. Where possible, we are regenerating PDF files from the original Word documents and checking their accessibility, using the Save as PDF capability.
17. We expect to complete this work before the next review of this statement.

Preparation of this accessibility statement

18. This statement was prepared on 1st April 2026. It will be reviewed in 6 months' time.
19. Gressenhall Parish Council is carrying out the testing using the free Silkwave tool in Chrome and the free Wave tool in Firefox. We conduct additional testing, particularly of included documents, by adjusting the text and line spacing, the zoom level, and the viewpoint size to ensure that the pages remain usable on different devices and where accessibility aids are used.